



FAQs

# The Aspire Award

## What is the Aspire Award?

The Aspire Award programme consists of 8 online workshops covering a broad curriculum, giving your students a head start and better preparing them for industry placement. Students need to complete 4 out of the 8 workshops to achieve their Aspire Award Certificate.

For a detailed overview of the curriculum, please see pages 6 – 21 of our [Partnership Support Booklet](#)

## How often do the workshops take place?

Each workshop will run once or twice a week at the following times:

09:30 - 10:30	ProSkin Treatments
11:30 - 12:30	Retailing Daily Regimens
13:30 - 14:30	Face Mapping Skin Analysis
15:30 - 16:30	Confident Consultations
09:30 - 10:30	Prep and Prime for Make-up
11:30 - 12:30	Dermalogica with Technology
13:30 - 14:30	Pressure Point Touch Therapy
15:30 - 16:30	Pro Power Peel Treatments

## How do I book?

Students need to register and book workshops themselves on our dedicated [Partnership webpage](#).

[Click here](#) for a short video on how to book that you can share with your students.

## Can I book classes on behalf of my students?

No. Each student has to register individually and book themselves onto each class in order to receive their certificates.

## My students have booked workshops, what happens now?

Once students have successfully booked a workshop, they will receive a confirmation email with a link that says 'join now'. On the day of the workshop, students will need to click the link to join the workshop.

They can also view and join their upcoming workshops on the [education centre](#) by selecting My Profile and Bookings.

Students have the option to ask and answer questions during the workshop using the chat function.

### Are students able to watch the training at home?

Yes, the training is designed so that students can watch it from home, in the classroom or anywhere that has WIFI.

### Can we watch the training together on one screen?

Each student has to play the workshop in full on their own device in order for the student to become certified. They can do so in the classroom using headphones.

Alternatively students can play the workshops on their own devices, mute the volume and watch it on one screen that you choose to broadcast the training from.

\*Please note, we are only able to send students a certificate if they have registered with us and have played the workshop in full on their own device.

### Will students need any product or equipment whilst watching the training?

The support document for each workshop will suggest items to enhance the student experience. The workshops are interactive and students may want to engage with product or equipment if available. If watching from home we would always suggest students put into practice what they have learned following the training.

### As a Lecturer how can I prepare for the workshops?

We recommend lecturers read the support document that accompanies each workshop and make sure they have some or all of the relevant items to enhance the student learning and experience. The students can engage with the product and techniques retrospectively if attending workshops from home.

We highly recommend lecturers attend the same workshops as their students so that all content can be discussed and practical techniques applied, to further support student learning.

### Are there any resources to enhance student learning?

Yes, we provide factsheets and a 'Student Need to Know' document with each workshop. We recommend lecturers encourage their students to carry out the activities and download the resources to support learning around each topic.

### What can I do to help students get the most out of the workshops?

If workshops are practical or technique based, for example Face Mapping, Lecturers can immediately put the workshop learnings into practice.

If students have completed the workshop offsite, we recommend lecturers check in and discuss the workshop content and apply it to their training once the student is back in college.

### Can my students cancel a workshop?

Students can cancel or amend a workshop by logging in to the [education centre](#), selecting My Profile and Bookings. Out of courtesy, we ask students to give us at least 7 days notice if they wish to cancel a class so that another student has the opportunity to take their place.

# The Enhanced Employability Series

## [What is the Enhanced Employability Series?](#)

A series of 4 workshops connecting students with highly valued skills and industry working practice, exclusive to Aspire Award Achievers.

## [How do students access the Enhanced Employability Series?](#)

Once students have attended 4 Aspire Award workshops they can attend webinars in the Enhanced Employability Series.

## [How often do these webinars take place?](#)

There will be one webinar per term, each one will focus on a different area of expertise.

## [How can I book?](#)

The Enhanced Employability Series are unlocked automatically on completion of the Aspire Award. Booking as above.

# Ready to Work / DNA Online

## What is your Ready to Work programme?

This is the ultimate step in your student's educational journey with Dermalogica. Once Students have achieved their NVQ Level 2 or equivalent, they are able to attend DNA Online Retail and Professional and become Dermalogica Certified.

## How does it work?

The course is on-demand so students can book and access the training at any time. There is 6-8 hours of video content in total and the student will need to answer questions after each section in order to move on to the next stage. The training will take about 2 days in total to complete but can be completed in the student's own time. Students will have 21 days to complete the training from the day they start.

Once students have completed the initial online training, one of our Expert Educators will give them a call to arrange a telephone assessment. Upon successful completion of the telephone assessment, students will be awarded Dermalogica Certified Status.

## How do I book?

Once students are Level 2 qualified, they are able to book DNA Online Retail and Professional. Students will need to register / login and book the training themselves. They will need to select 'Ready to Work' in their profile settings. Then they can click the 'book now' link on the College Partnership Page. Select online learning from the location tab, and select DNA Retail and Professional.

## How often does the course take place?

The training is on-demand so students can choose any date that is available and start the training straight away.

## Do students have to complete the Aspire Programme before they attend Ready to Work?

No but to get the most out of the training we recommend that students complete the Aspire Award first before moving on to Dermalogica DNA.

For full details of the curriculum please see our [Partnership Support Booklet](#)

If you have any questions, please contact us at [partnership@dermalogica.co.uk](mailto:partnership@dermalogica.co.uk) or call us on 01372 364 828.